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ServoDocs®

Enterprise Document Management System

AI-powered EDMS for easy & secure capture, indexing, archival, retrieval, and versioning of large volume of documents, with extensive integration capabilities.

CAPTURE

Intelligent document capture for faster processing

INDEXING

Enterprise-class indexing and searching capability

ARCHIVE

A central respository to store all business documents together

RETRIEVE

Locate right documents and information easily and instantly

Secure, Smart & Scalable AI-enabled Enterprise Document Management System

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Product Overview

ServoDocs® is an AI-powered, Enterprise-wide Document Management System (EDMS) that enables organizations to capture, classify/ index, store, search, and retrieve both unstructured & structured documents at scale to improve efficiency & productivity.

Designed for high-volume transactional documents storage with requisite metadata, **ServoDocs**® enables instant retrieval from long-term digital archives using AI-driven data extraction and indexing to transform documents into accessible, searchable information, enabling faster, informed business decision-making across the organization. Role-based access, strong version control, and audit trails ensure users always work with secure and compliant data.



With open APIs, **ServoDocs**® integrates seamlessly with Core Business Applications, i.e. CBS/ LMS, ERP, CRM, Insurance, etc. enabling end-to-end digital processes across the enterprise.

Features & Functionalities

AI-Powered Document Intelligence

ServoDocs® understands documents and data using NLP and AI to enable intuitive search across files and folders, extract and protect critical information, summarize and translate content, and deliver faster, more confident business decisions.

Multi-Storage Support

Diversify your reach as **ServoDocs**® supports multi-storage types in a single setup, regardless of whether the documents are to be archived in local servers or on object-based-storage: NAS, SAN, AWS, Azure, and GCP.

Highly Integration-Friendly

Readily available APIs allow integration with 3rd party applications. Also, the support for other modes of integrations like DB Link, Flatfile, Webservice, ESB, OSB, SFTP, LDAP, SSO makes it best suited for enterprise-wide usage by multiple business verticals.

Parallel Write/ Read (Zero Starvation)

When reading files from disk, CPU performance is typically not your bottleneck. It supports a high degree of parallel write/ read operations that are faster than the traditional DMS systems.

Fast Searching & MIS

Search on file, folder and metadata levels ensures instant retrieval. Offers live MIS reports with inherent features such as audit-trail, restricted read/ write/ modify/ delete/ download, with Right-based Access Control (RBAC).

Security & Encryption

In order to comply with and meet the strictest data security policies, all documents are stored and transferred between the systems in an encrypted format (AES256).

Our Marquee Customers



ServoDocs® *Key Capabilities*

- *Admin Dashboard: Users, Groups, Metadata & Rights management (RBAC)*
- *Auto indexing (Barcode, QR, MICR, CSVs)*
- *Hierarchical folders linked to metadata definitions to regulate document uploads*
- *Bulk Upload/Download: Via Excel/ CSV*
- *Move documents from one folder to another, without affecting metadata or version history*
- *Gen-AI based classified document recognition & extraction*
- *Annotations: Highlight, stamp on TIFF/ JPG & Bookmarks*
- *Version control : Check-in/ Check-out facility*
- *Folder Freeze/ Unfreeze: Restrict or resume activity in folders or entire folder threads.*
- *Global/ Advance Search: supports saved and wildcard searches.*
- *Secure Document Sharing via Authenticated Link*
- *Audit Trail with date time stamping*
- *Open APIs: Login, Create Folder, Upload Document, Get Document, Logout APIs.*
- *Document Purging: Deletion or restricted access & Retention Policy*
- *Microservices architecture with Docker/ Kubernetes*

Document Review Approval Mechanism

1

Maker-Checker Workflow

Assign work items, redirect tasks, and allow creators to revoke assignments.

2

Document Approval

Route documents to final approvers as part of structured workflows with audit trails.

3

Integration Touchpoints

Upload and manage documents from any connected system or integration point.

Why Choose ServoDocs & Servosys?

Enterprise-Grade Document Intelligence

Proven Business Impact with upto **80% TAT reduction**

Trusted by Top Industry Leaders

Flexible & Faster Deployment with Long-Term Support

Security & Compliance Built-In

Seamless Core Applications Integrations

Success Story

About the Customer

One of the Asia's largest NBFC with multiple Financial Services as offerings with **12 Billion+ USD** in Asset Under Management (AUM).

Business Challenge

- Fragmented data across multiple storages/ application systems
- Difficulty in locating right version of documents with delayed response
- Improper indexing, less secure, less API-friendly.

Solution Delivered

- Single central repository with Metadata indexing for structured archival & quick retrieval
- Cumulatively handled **160 TB** of documents across the organization
- Bulk upload & download and uniformed naming conventions of documents and folders
- Scalable, API-first architecture with secure, performance-driven platform

Benefits

Instant Document Access

Increased productivity due to lower time lags & indexing

75% Cost Reduction

Operational & Infrastructure cost reduction by cloud compatibility

Handle High Load & Volume

500 million+ files uploaded across **10+ LOBs**, handling **160 TB** of documents cumulatively

About Servosys

Servosys Solutions, a unit of **EML Consultancy Services Pvt. Ltd.**, is an Indian software product company delivering **AI-powered**, seamlessly integrated digital platforms including **ServoStreams® BPM, ServoDocs® EDMS, ServoWebscan®**, and mobility solutions with advanced imaging and scanning.

Our **low-code BPM platform** is trusted by **2 of the 3 largest** private-sector banks in India and leading BFSI institutions to enable **end-to-end digital automation** across corporate, SME, and retail lending (LOS). Customers consistently achieve significant reductions in **turnaround time**, up to **5X productivity gains**, faster decision-making, and **100% compliance** through robust audit trails, role-based access (RBAC), and dynamic document generation.

Servosys solutions serve **BFSI, Manufacturing, and Govt. sectors**, integrating seamlessly with Core Business Applications such as CBS/ LMS, ERP, CRM, Insurance, etc. with flexible **on-premise and cloud deployments**, helping organizations remain **agile, compliant, and competitive**.

Certifications & Accreditations

CMMI ML3 APPRAISED DEV SVC SEC SAT

ISO 9001 : 2015

ISO 27001 : 2022

ISO 27701 : 2019

ISO 20000 - 1 : 2018

ISO 22301 : 2019

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Transform your enterprise with **SERVOSYS**

Get in Touch

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