

# Microfinance LOS

## TAT Reduction - 15 days to 1.5 days

### About Customer

Leading Small Finance Bank of Southern India with 700+ branches offering gamut of banking services in 21 states and 2 union territories in India



### Business Challenge

- Limited Mobility in Remote Areas
- Manual Screening & KYC
- High TAT from Manual Operations

### Solution Delivered

- Digital Processing with Automated Screening
- Paperless Transactions with Digital Documentation
- Mobile-Based eKYC with Biometrics & Geotagging



### Benefits

#### Paperless Processing

Loan Disbursement  
TAT got reduced by **90%**

#### Remarkable Loan Booking

Achieved **22,000+** loan  
bookings per day

#### Enhanced Productivity

Enhanced operational  
efficiency by boosting staff  
productivity across LOBs

