

Gold Loan LOS

From 8 Hours to 8 Minutes TAT

About Customer

India's second-largest private bank, with a network of 5,900+ branches and 16,650 ATMs across India, has a presence in 17 countries.



Business Challenge

- Prolonged Disbursement & TAT
- Cumbersome System Touchpoints
- Inability to penetrate Remote Areas

Solution Delivered

- Unified Enterprise Mobility
- Seamless API integrations with core apps
- Real-time Dashboards with Traceability



Benefits

Rapid Automation

Reduced TAT from
8 hrs to 8 mins.

High Throughput

Processing up to **7000 loans**
per day.

Market Leadership

Largest loanbook in Asia
Pacific exceeding
USD 1.5+ billion.

