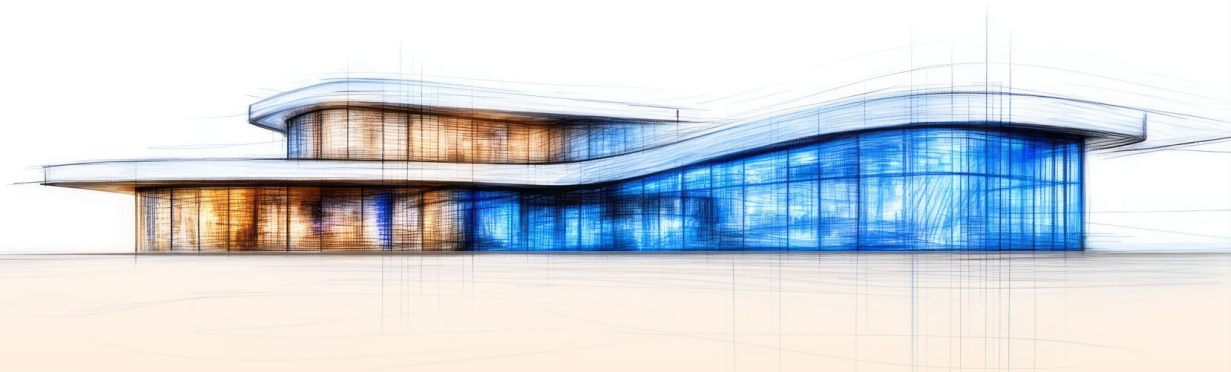


# Corporate LOS

## TAT Reduction - 84% with 100% compliance

### About Customer

India's 2nd largest private bank, with a network of 5,900+ branches across India, has a presence in 17 countries.



### Business Challenge

- High Disbursement TAT
- No comment records & audit trails
- Loads of Manual paperwork

### Solution Delivered

- Streamline disbursement with remarks & audit trails
- Automated CAM/CAL Generations
- Customer portal for application tracking & doc sharing



### Benefits

#### TAT Reduction

TAT reduced by **84%**; achieving 4X higher loan bookings

#### Enhanced CX & Satisfaction

**35%** better engagement with business from both new and existing customers

#### Enhanced Visibility

360° view of ongoing business with diminishing risk of NPAs

