SERVOSYS
BPMS | DMS | RPA | Imaging

ServoStreams®

BPM Product Suite

AI-powered Low-Code BPMN2.0 compliant platform for rapid automation of business processes.

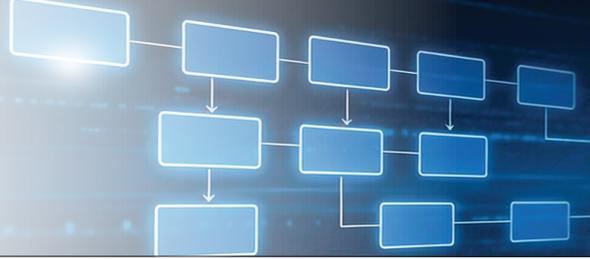**Low-Code Platform**

In-built BRE

Advanced Tech Stack

Solution in-the-box

One Platform, Infinite Possibilities

Product Overview

ServoStreams® is an AI-powered, low-code BPM product suite purpose built for product suite for enterprises of all sizes. It enables business and IT teams to collaboratively design, automate, and manage complex, multi-branch business workflows with minimal coding - ensuring faster turnaround, increased productivity, and reduced dependency on traditional development cycles.

With an intuitive, BPMN-compliant Process Flow Designer, Form Builder with field level validation, and an Intelligent Business Rule Engine (BRE), ServoStreams allows authorized business users to make on-the-fly business process/ rule changes without compromising governance.

The platform supports omni-channel digital journeys, mobile-ready interfaces, and reusable UI components and deep dive dashboards to rapidly build applications and continuously monitor process efficiency. With robust API-led integrations, **ServoStreams**® connects effortlessly with core business applications like CBS, LMS, CRM, and HRMS - delivering a unified data view to operations and compliance teams.

Features & Functionalities

Process Flow Designer

BPMN 2.0 compliant visual Process Flow Designer that enables configuration of complex, multi-branch, multi-user workflows with conditional logic with role-based access control.

Business Rule Engine (BRE)

Allows business teams to adapt processes/rules with minimal technical intervention and make changes on-the-fly.

Form Builder

Built-in Form Builder to create responsive and customizable digital forms for structured data capture.

Seamless Integrations

Integration with any third-party system through robust, well-documented RESTful APIs and webhooks, enabling real-time, bidirectional data exchange with core banking systems.

Dashboards and MIS

Built-in deep-dive Dashboards & MIS Reporting for real-time visibility into workflow performance, bottlenecks, and compliance metrics across the complete universe of data.
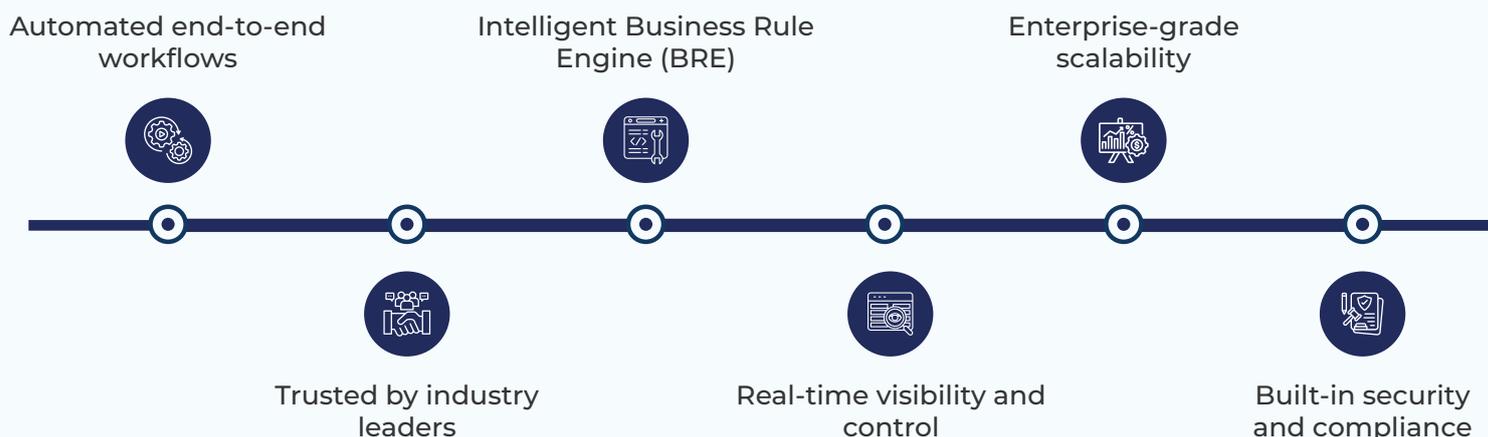
Unique Strengths & Technology

Gold Loan

Home Loan

SME Loan

ServoStreams®

Collections

Construction Finance

Asset Reconstruction

ServoStreams® *Key Capabilities*

- Smart routing with Delegation of Power, Straight-Through Processing (STP), exception handling, escalations/notifications/alerts, TAT monitoring, and committee-level approvals.

- Rich library of configurable and reusable UI components such as buttons, date pickers, data grids, menus, tabs, and forms

- Centralized work-list showing all assigned tasks, prioritized by deadlines to monitor Turn Around Time for each activity

- Multi-channel (DIY & assisted) journeys with mobile-ready, reusable UI components to rapidly build responsive applications.

- Real-time periodic insights into workflow performance, KPIs, TAT, exceptions, and bottlenecks, with tabular and graphical views.

- Conditional visibility of fields and forms, reducing errors and simplifying user interaction.

- Automated escalations and notifications for pending actions, ensuring the deadlines are not missed and SLAs are maintained as per predefined rules.

- Designed to handle large data volumes including structured and unstructured data efficiently using pagination, intelligent indexing, and optimized query execution.

- Enterprise-grade security with AES-256 encryption, 2FA, PII encryption, Secure APIs, and compliance with OWASP 10 guidelines.

- Comprehensive debugging, error logging, and audit trails for quick issue detection, root cause analysis, and faster resolution

- Supports microservices deployment with horizontal and vertical elastic scaling, high TPS, low latency, intelligent caching, and efficient handling of large data volumes.

Why Choose ServoStreams and Servosys?

Automated end-to-end workflows

Intelligent Business Rule Engine (BRE)

Enterprise-grade scalability

Trusted by industry leaders

Real-time visibility and control

Built-in security and compliance

Our Marquee Customers

ICICI Bank | SURYODAY A BANK OF SMILES | KVB Karur Vysya Bank Smart way to bank | ICICI Home Finance | Fino Fino Payments Bank | ESAF SMALL FINANCE BANK | ADITYA BIRLA CAPITAL | AVANSE ASPIRE WITHOUT BOUNDARIES | AYE [आय]

Success Story

About the Customer

India's second largest private bank, with a network of **5900+** branches across India, has a presence in 17 countries.

Business Challenge

- High Disbursement TAT
- No comment records & audit trails
- Loads of manual paperwork

Solution Delivered

- Streamline disbursement with remarks and audit trails
- Automated CAM/CAL generations
- Customer portal for application tracking & doc. sharing

Benefits

TAT Reduction

TAT reduced by 84%, achieving **4X** higher loan bookings

Enhanced CX & Satisfaction

35% better engagement with business from both new and existing customers.

About Servosys

Servosys Solutions, a unit of **EML Consultancy Services Pvt. Ltd.**, is an Indian software product company delivering **AI-powered**, seamlessly integrated digital platforms including **ServoStreams® BPM, ServoDocs® EDMS, ServoWebscan®**, and mobility solutions with advanced imaging and scanning.

Our **low-code BPM platform** is trusted by **2 of the 3 largest** private-sector banks in India and leading BFSI institutions to enable **end-to-end digital automation** across corporate, SME, and retail lending (LOS). Customers consistently achieve significant reductions in **turnaround time**, up to **5X productivity gains**, faster decision-making, and **100% compliance** through robust audit trails, role-based access (RBAC), and dynamic document generation.

Servosys solutions serve **BFSI, Manufacturing, and Govt. sectors**, integrating seamlessly with Core Business Applications such as CBS/ LMS, ERP, CRM, Insurance, etc. with flexible **on-premise and cloud deployments**, helping organizations remain **agile, compliant, and competitive**.

Certifications & Accreditations

ML3 CMMI APPRAISED DEV SVC SEC SAF Appraisal # 76254 Exp: May 14, 2028

ISO 9001 : 2015

ISO 27001 : 2022

ISO 27701 : 2019

ISO 20000 - 1 : 2018

ISO 22301 : 2019

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Transform your enterprise with **SERVOSYS**

Get in Touch

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